**PROJECT TITLE:**

**Ella Mart Shopping Website**

**Group Members:**

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Requirements:

## Functional Requirements:

1. Signup:

Allow new customers to create an account.

1. Sign-in:

Enable registered customers to access their accounts.

1. Product Catalogue:

Organize and simplify the product catalog.

1. Cart:

Let customers add products to their cart and view their cart.

1. Payment:

Offer customers various payment options at checkout.

1. Shipping information:

Provide customers with shipping details and delivery time.

1. Reviews:

Encourage customers to write reviews for the products they buy.

1. Admin:

Give the admin a product and user data dashboard.

1. Vendor information:

Show vendors their products and sales statistics.

1. Profile Edit:

Allow customers to view and edit their profile information.

1. Helping desk:

Some possible ways to rewrite this point are:

* Provide customers with a help desk to answer their questions and issues.
* Offer customer support through a help desk feature.

## Non-functional Requirements:

1. Speed and Flexibility:

The website should load in a flash and fit any screen size.

1. Safety and Privacy:

The system should guard customer data and transactions against hackers.

1. Inclusion and Diversity:

The website should welcome users with different abilities and needs.

1. Growth and Expansion:

The system should cope with increasing traffic and sales without crashing.

1. Compatibility and Convenience:

The website should run smoothly on any browser and device.

1. Availability and Reliability:

The system should be always online and dependable with minimal interruptions.